



## Handley Regional Division & Department Head Reports For September 2015 Activities Reported October 20, 2015

### **Bowman Operations, Kim Bean**

- September was National Library Card Sign-up month, and Snoopy the national spokesdog attended and generated a lot of excitement at several events at the Bowman Library during the week of Sept. 12. Many thanks to Reference Dept. staff member Cheryl Davis for being Snoopy at the Bowman Library.
- Handley Regional Library was at the Winchester Film Club's "Lost Weekend" event at the Alamo Drafthouse on Sept. 24-27. Kim Bean spoke to the 150 attendees on Thursday evening before the screening of the first film, and then set up a Library information table on Friday and Saturday evenings. During the breaks between screenings, Kim spoke with many of the attendees. During the event, the Film Club was successful in raising \$2500 at their Silent Auction which will be used to purchase films for the Library.
- On Sept. 11 and 21, Kim Bean and Donna Hughes met with Ann White, Jennifer Sutter, and Laurine Kennedy to discuss the Youth Services Department overall operations within the Library system. Topics discussed included: defining and setting up a framework for year-round programming, ideas for staff collaboration between libraries, program promotion, and communication between Youth Services staff in the libraries and between Youth Services and the Operations Managers. Another meeting is planned for Oct. 8 to set the 2016 Youth Services programming calendar.
- Catherine Kelley and Estelle Sanzenbacher of Workforce Solutions (LFCC) held one-on-one help sessions with six job seekers on Sept. 29. There were also five people on the waiting list who received follow-up phone calls and appointments for job placement assistance. Kelley and Sanzenbacher will return to Bowman Library for more sessions on Nov. 3.
- Midwest Tape representative, Eric Timm, met with Kim Bean and Donna Hughes on Sept. 24 to discuss DVD and Audio-book accounts, and the Hoopla online service.

#### *Kim Bean:*

- Attended a Webinar presented by VML, *Supervisor training: attendance management*, on Sept. 30.
- Prepared and distributed the notes from the two Youth Services meetings on Sept. 11 & 21.
- Weeded DVDs, Audio-books and Reference books at Handley Library.
- Weeded YA biographies & non-fiction 000-600s, and adult non-fiction 300s & 900s at Bowman Library.
- Met via conference call with Zach Erickson of Freegal to discuss the marketing services they provide to customers.
- Submitted several book, audio-book and DVD orders to Technical Services.
- Restocked the Second Glance display window several times as needed.
- Cataloged donated DVDs.

### **Youth Services, Donna Hughes**

- Library programs to increase to encompass the entire year began in earnest this month. Early literacy programs (infants, toddler, preschooler) began at all library branches. Programs for students continued (chess, Paws for Reading, Lego Club, STEM events). Teen events (TAB, special events, game nights) continued with a post-summer schedule.
- Jane is creating blog posts for the YouthScope blog each week and promoting programs.
- Jane is updating and creating thematic booklists and activity/fingerplay sheets for each weekly program. They are posted on the YouthScope blog and available through Google Docs.
- Summer Reading Program/Valley Reads participation statistics and names were sent to all public school principals and school librarians by Cheryl Dowling.
- Sara Gustafson, Donna, Cheryl Dowling and volunteers (namely Heather Reilly) assembled the youth volunteer hours and sent letters to all of the BL youth volunteers. There were 144!
- Monarch butterflies emerged from their chrysalis at HL.

- The Library Card Sign-Up Month Scavenger Hunt was held at all libraries. There were over 120 participants this year. All programs featured Snoopy as Joe Cool. Snoopy movies were shown at BL.
- The 1,000 Books b4 Kindergarten Fall graduation was held September 12 at BL. There were 26 graduates to be recognized. Super Reader capes were donned, certificates were awarded and free books were given to those that attended.
- HL hosted a Family Game Night on September 23.
- Bilingual story time programs are offered at HL each month. Each week there is a program at BL to learn to speak Spanish.
- Jane, Amanda and Aimee attended the Marketing and Library Card Sign-Up meeting.
- HL presented a special elementary program for Talk Like a Pirate Day on September 19.
- Marilyn Dale celebrated 20 years of service on September 16.
- Sara began presenting storytime programs at CCL this month.
- Youth Services/Building Managers leadership meetings were held on September 21 and 28 with Jennifer, Laurine, Kim Bean, Ann White and Donna attending. Agenda items were improving communications for YS between the three libraries, setting an overall framework for year-round programs, plans to avoid conflict in scheduling big programs, have a new program each year, address the promotion of programs including brochures, slides, etc., and a plan to swap YS staff between libraries. A third meeting was scheduled for October 8 to set programs for 2016.
- Beth Trumm has finished her Girl Scout Gold Award project of a youth puppeteer training manual and video. She and Donna met twice this month to prepare for the presentation at the Virginia Library Association annual conference in October.
- Library Staff Development Day was held at BL on September 18. Youth Services staff in attendance: Amanda, Marilyn, Jane, Sara, Joan and Donna.
- BL Teen Advisory Board met on September 14 and planned the Night at the Library—a young adult lock-in for November 13.

*Outside meetings/workshops/conferences attended by staff:*

- Youth Services staff Jennifer, Aimee, Jane Smith and Donna attended the Youth Services Fall Workshop at the Roslyn Retreat Center on October 9 & 10.
- Jennifer took a 4-week online course through the Library of Virginia called “Serving Diverse Teens @ Your Library.”
- Jennifer is on the First Night Scavenger Hunt planning team and attended a meeting for Handley Library’s participation.
- Donna attended a coaching workshop sponsored by the Library of Virginia on September 16 & 17.
- Donna attended two webinars on collection development that promoted new books for middle readers and teens.

## **Business Manager and Handley Operations, Ann White**

### *Handley Library Updates*

- **National Library Card Sign-up Month:** September was National Library Card Sign-up month. This year the nationwide theme was “What is cooler than being cool? Having a library card.” As part of the program Snoopy was the national spokesdog. During the week of September 19<sup>th</sup> through 25<sup>th</sup>, Snoopy attended several events and programs and was enthusiastically welcomed by the program participants. For photos and videos of these events, visit the HRL Facebook page. Many thanks are due to all those who donned the costume for these events; Aimee Gangai, and Jennifer Sutter, as well two youth volunteers!
- **Museum of the Shenandoah Valley collaboration:** The MSV and HRL have coordinated efforts to cross-promote one of the museum’s newest exhibits: *CUT! Costume and the Cinema*, with the library’s collections of the same topic. *CUT! Costume and the Cinema* is an exhibition of costumes made for period films and television programs, representing five centuries of fashion and style as interpreted by award-winning costume designers. The museum’s displays refer individual to HRL to find related materials, such as the book and/or film the costume is from. The library’s display features signage designed and provided by the MSV, the corresponding materials from our collections, and information about the exhibit at the MSV.

### *Committees/Meetings*

- Action Team Meeting: September 3<sup>rd</sup>
- Meetings to discuss system-wide Youth Services operations: September 11<sup>th</sup> and 21<sup>st</sup>. Ann White, Kim Bean, Donna Hughes, Jennifer Sutter and Laurine Kennedy met to discuss the overall operations of the Youth Services Department and how to better streamline and coordinate efforts across all branches. Topics discussed included: cross branch collaboration, clarification of the definition of and framework for year-round programming, program promotion and communication amongst all those involved.
- Meeting to discuss grant opportunities: September 22<sup>nd</sup>
- Marketing/Social Media Committee: September 30<sup>th</sup>. Discussed the success of the National Library Card Sign-up Month activities, scheduled upcoming monthly marketing messages and discussed how to best promote the upcoming patron survey.
- First Night Winchester: Jennifer Sutter and I attended a meeting held at the Discovery Museum on September 24<sup>th</sup> to finalize the library's participation in the First Find Scavenger Hunt to be held on Saturday, October 10<sup>th</sup>.

### *Continuing Education/Training*

- Participated in an online webinar entitled "Meeting Users on their own terms." The focus of this webinar was to encourage participants to rethink about where and how they are engaging their patrons. And, how to use technology to bring the library to users offsite. For example, using tablets and mobile wi-fi to register new users and/or checkout materials to patrons at outreach events.

### *Financial Updates*

- Auditors made return visit on September 30<sup>th</sup>. Draft audit has still not been received due to delay in receiving information from the Virginia Retirement System in regards to the changes in reporting pension liabilities.

### *HR Updates*

- Ran advertisement for part-time Cleaning Crew Member for Bowman library.
- Collaborated with Carolyn Bly, Facilities Manager and Kim Bean, Bowman Operations Manager on interview questions for the part-time Cleaning Crew Member for Bowman library.

### *Other*

- Attended an Outreach event held at the James Wood Middle School on September 3<sup>rd</sup>.
- Assisted Mary Anton to develop a session on how to deal with angry customers that she presented at the Staff Development day that was held on Friday, September 18<sup>th</sup>.

### **Friends of Handley Regional Library, Barbara Dickinson**

Volunteer hours : 187. These include Book Sorts, Saturday Book Drop-Off Morning, The Big Sort, Board Meeting and Programs.

#### *Friends sponsored programs:*

- September 5 – Bus Trip to National Book Festival - attendance of 47
- \*\* a patron donated the money for one library staff member to attend\*\*
- September 19- Teaching Students to Conduct Research Projects - BL with attendance of 3
- September 19 – Presidential Scandals – HL with attendance of 21
- September 30 – Getting Ready for Research at National Archives – HL with attendance of 22
- Ongoing monthly programs are Shenandoah Poetry Alliance and the Bull and Bear Club.

#### *Partners:* Stewart Bell Jr. Archives, Shenandoah Valley Genealogical Society

- Successful National Book Festival Bus Trip for the third year
- Attended Action Team, Marketing Meetings, FHRL Board Meeting, LEDO Pizza Spirit Night and Staff Development Day.
- Helped with set-up and clean up for Staff Development Day
- Attended planning meetings for Library Card Month, Tapestry Project, Patron Survey (launch in October) for long range planning
- Picked up book donations from several house bound donors
- Scheduled Volunteers for Book Drop- Off Morning and Big Sort and during Book Sale (October 12 – 17)

- Planning meeting for Book Sale Temporary Helpers and sale room arrangement.
- Scheduled Winchester Star photo shoot at Big Sort and Library Card Sign up Month shoot at Jim Stutzman Chevrolet.

### **Circulation Services, Mary Anton**

- Screened applications, interviewed four candidates, and hired Samantha Steele as our newest page. Training is ongoing.
- Karen Basque helped to plan, stage, and coordinate the Staff Development day.
- With Ann White, prepared and conducted a break-out session, "Patron Problems / Problem Patrons" for Staff Development day.
- Prepared and presented an overview of Circulation staff and activities to the Board.
- Attended webinar, "The Modern Library: Meeting Users On Their Own Terms."
- Staff participated in outreach events at Orchard View Elementary, James Wood Middle, and at Celebracion of Winchester.
- Began initial planning with a Sherando High special education instructor to have students volunteer at Bowman Library. At the school's request, implementation was postponed till January.
- Worked with staff of other departments on various library card sign-up month activities. Thanks to much hard work, primarily by the Marketing Committee, new registrations were up 8.9% over September 2014.
- Coordinated 6.5 hours of community service help and 17 hours of volunteer work.
- Reviewed and coordinated billing for 479 accounts during the month.
- Referred 21 accounts to Unique Management Services (collections).

### **Technical Services, Sara Holloway**

- Submitted two book orders
- TLC upgrade on September 3, 2015
- Attended staff development day on September 18, 2015
- Viewed a webinar on September 24<sup>th</sup> – "Movin' up to first class: Libraries=Education – Reclaiming our purpose for the 21<sup>st</sup> century" This webinar focused on how public libraries should align themselves as an educational institution in order to leverage their position in their communities and with those who fund the library. By altering the language libraries use to describe their services and the functions performed by staff, they can also adjust how their customers values the services provided. Instead of Reference or Information staff, the library has Research staff who works at the Instruction Desk. Circulation is Customer Service. Children's story times are repackaged as Children's Classes. Library programs become classes, seminars or workshops. Library patrons are students of all ages, or customers or guests. The public library provides public education for all through instructive and enlightening experiences.
- Replaced a malfunctioning computer in Pat Ritchie's office.
- The meeting room at Bowman Library now has a dedicated laptop and cart. The cart was purchased by Frederick County Rotary with funds left from their grant used to purchase tablets for the library system.
- The library system now has two portable MiFis which can be used for offsite programs and library card sign-up events. Each MiFi box can accommodate up to 10 devices. The MiFi devices were purchased via Verizon Wireless.

### **Adult Services, Adrienne Davis**

- Updated Online Services brochure, including 'Money Matters' section with ValueLine & Foundation Center, changes to library apps, and other database usage information
- Began management of Foundation Center online service, which includes coordinating training workshops
- Took over processing Interlibrary Loan requests and day to day management of ILL materials
- Coordinated ASRP wrap-up, including meeting (9/2) for 2015 evaluation / 2016 brainstorming and prize distribution

- Coordinated division's participation in September Library Card Sign-Up Month, including displays, signage and Snoopy appearances
- Trained Kitty to use EBSCO for claiming magazines (9/2)
- Helped plan and implement Staff Development Day, which included set up at Bowman (9/17)
- Conducted the "Online Services" session and Freegal Demo for Staff Development Day (9/18)
- Attended meeting to discuss current grant application opportunities (9/22)
- Placed first quarter order for Music CD collection (9/23)
- Attended meeting to plan architectural / historical tours of Handley building
- Coordinated September Marketing Committee meeting (9/30)
- Supervisor Training webinar: Attendance Management (9/30)



## **By-Laws of the Handley Regional Library Board**

The following By-laws, as amended on April 16, 1996, shall govern the operation of the Handley Regional Library Board and of the officers thereof.

### **Article I.**

1. The Handley Regional Library shall function as a regional library as organized under the authority of the Code of Virginia 42.1-37 - 42.1-38 and the Handley Regional Library Agreement to serve the City of Winchester, Frederick County, and Clarke County.
2. The library shall function under the governance of the Handley Regional Library Board and shall consist of ten members, appointed as follows:
  - 4 - Common Council, City of Winchester
  - 5 - Board of Supervisors, Frederick County
  - 1 - Board of Supervisors, Clarke County
3. The periods of office shall be for a term of four years. No appointive member shall be eligible to serve more than two successive terms. Terms for appointment of board members are governed by the Code of Virginia 42.1-39.

### **Article II.**

#### ***Officers***

1. The officers of the Handley Regional Library Board shall consist of a Chairman, Vice Chairman, Treasurer, and Secretary. Each of the foregoing officers shall be elected for one year by the members of the Handley Regional Library Board and shall hold office until their successors are elected and qualify.
2. In addition to the foregoing officers, there shall be a recording secretary and the Regional Library Director. These officers shall not be required to be members of the Handley Regional Library Board and their terms of office shall be indefinite, subject to change at any time by the members of the Handley Regional Library Board. Liaisons appointed by the jurisdictions shall be considered nonvoting members of the Library Board.
3. The Chairman, Vice Chairman, Treasurer, and Secretary of the Handley Regional Library Board shall be elected from the membership of the Handley Regional Library Board at the regular November meeting of the same. Officers may be nominated and elected at the same meeting, by nominations from the floor.

4. The Chairman shall preside at all meetings, shall have general supervision of the affairs of the Handley Regional Library Board, shall be empowered to appoint all necessary committees for the operation of the Handley Regional Library, and shall perform all such duties as are incident to this office or are properly required by the Handley Regional Library Board. In the absence or disability of the Chairman, the Vice Chairman shall exercise all of these functions.
5. The Secretary shall supervise the keeping of the minutes of the Handley Regional Library Board, and shall perform such other duties as are incident to the office, or are properly required by the Handley Regional Library Board.
6. The Treasurer shall have the custody of all the funds and securities of the Handley Regional Library Board. The Treasurer shall make a report at each regular board meeting of all fiscal activity since the previous board meeting. The Treasurer may authorize disbursement of funds within the limits of the currently approved operating budget of the Library.
7. The Recording Secretary shall take notes during the Board meeting and prepare a draft of the minutes for the Secretary's revision and approval.
8. The Library Director shall have the custodianship and management of the Handley Regional Library, subject to the supervision and approval of the Handley Regional Library Board.

### **Article III.**

#### ***Committees***

- The Standing Committees of the Regional Library Board include but are not limited to
  - a. Endowment;
  - b. Finance;
  - c. Furnishing, Equipment & Maintenance;
  - d. Long-Range Planning;
  - e. Personnel Administration;
  - f. ~~Policies;~~
  - g. ~~Art,~~ and
  - h. ~~Public Affairs.~~ Awareness and Fundraising.
  - i. ~~Joint Archives~~
- 2. The duties and responsibilities of standing committees are defined by the Board.
- 3. The Handley Regional Board may appoint residents of the City of Winchester and the Counties of Frederick and Clarke to its standing committees, with the exception of the Personnel Administration Committee.



4. The Joint Archives Committee is made up of members appointed by the Regional Library Board and the Winchester-Frederick County Historical Society. The Library Board will appoint members under the provisions of the Joint Archives Agreement.

#### **Article IV.**

##### ***Meetings of the Handley Regional Library Board***

1. The Handley Regional Library Board shall meet regularly once each month on the third Tuesday of every month, the meeting to be held at 4:30 p.m. in the Handley Library Henkel Room, unless another place and time shall be designated by the chairman of the Handley Regional Library Board.
2. Special meetings of the Handley Regional Library Board may be held at anytime, and at any place, upon the call of the chairman of the Handley Regional Library Board, or upon the call of any three (3) members thereof.
3. Notice of meetings shall be necessary. The notice for regularly scheduled meetings shall consist of a written agenda and supporting documents when appropriate. In the event that the meeting shall be a meeting called by three or more members of the Handley Regional Library Board, the same shall be called by notice in writing mailed or delivered to the members of the Handley Regional Library Board not less than two days prior to the time the meeting is called. The notice should include the purpose and any background documentation and should be signed by the chairman or members calling the meeting.
4. A quorum at any meeting shall consist of a simple majority of the members of the Handley Regional Library Board. A majority of the persons then present, providing their number shall be at least a quorum, shall decide any question that may come before the meeting of the Handley Regional Library Board.
5. The order of business at any meeting shall be, as far as possible:
  - a. Roll call of members
  - b. Disposition of minutes of previous meeting and any intervening special meeting
  - c. Review of Director's Report and Statistics
  - d. Treasurer's Report
  - e. Report of committees
  - f. Unfinished business
  - g. New business
  - h. Adjournment

## **Article IV.**

### ***Financial Management***

1. The Handley Regional Library Board shall serve as its own fiscal agent and be responsible for the operating budget of the library including receipt, deposit and disbursement of funds.
2. The Handley Library's budget shall be maintained on a fiscal year basis beginning July 1 and ending June 30. Adoption of the budget shall constitute authorization for payment of bills within the designated categories, following the guidelines established by the Board.
3. An independent audit of the Library's financial statements shall be prepared annually for review by the Board and appropriate local and state officials.
4. At all reasonable times the books, accounts, and annual financial reports of the Library shall be available for review to any member of the Handley Regional Library Board or to any member of the governing bodies of the jurisdictions participating in the regional system.

## **Article VI.**

### ***Amendments***

1. These by-laws may be amended, repealed or altered, in whole or in part, by the majority vote of the entire membership of the Handley Regional Library Board, at any regular meeting of the Handley Regional Library Board, provided that notice of all proposed changes shall have been submitted with the agenda calling for the meeting.
2. By-laws shall be reviewed once each year to assure consistency with current operating practices of the Board.

## My Library card is so cool because . . .

### Staff

- Its selection is varied and large, and its building is the coolest ever. Also, the staff are nice, kind, and helpful.
- I find most of the fabulous things here that I want plus we all love Donna, Anna, Rachel, & Sherry @ Bowman!
- It's great to have this availability to all kinds of material with easy access. Thank you John Handley and the entire staff.
- Free movies and books. Nice people and Peace & quiet. Nice way to cool off during the summer time. [smiley face]
- There is a great selection and lots of books. People are very friendly and helpful.
- Free: Books, videos, movies, music, computers, Oh Yeah—and helpful & knowledgeable Librarians! Mr. Butter
- I can check out books and magazines and return for more at no charge. Also talk with friendly workers.
- I can put items on hold. The staff knows me by my name and is always helpful!!
- The People & the library are great. They are always willing to help. They know you, rare today.
- Great staff. Lots of material. Easy to get to!
- It saves me money. It is convenient & easy to use. Volunteers & staff are great!
- Great choice of books. Hours are great. Staff is very helpful & friendly.
- Because I love everything about it. So many nice people, so helpful. It's really nice here. Ester T.
- We get free movies and visit with wonderful staff.
- It provides me with plenty to read and the people are so nice.
- The people who work here are nice. You provide a service to everyone no matter their interest.
- They are always here for us—with a smile.

### Miscellaneous

- It's fun
- Love spending my time here
- My library card is unique due to age of the keychain and I won't give it up for a new and improved one. It's worn with character as well as some of my books I read. Nina Lynch
- You can take out lots of things & have many choices!
- It is useful. I would like to see more on Overdrive
- It allows me to explore other worlds. P. Kirk
- It's awesome.
- It is the best library I have ever visited. And knowing that my card allows me to be a Patron of this magical place is what makes it cool.
- It takes me to new and exciting places. I like the scary books.
- It can take me to so many different places and meet so many different characters. Rachel.

- Allows me various types of entertainment
- It makes a trip to the library like Christmas
- It's a fun place to visit and a great place to get work done!
- Frederick & Clarke Counties have great libraries!
- It reminds me of when I was kid coming to do my summer reading.
- Consumer Reports, books on DC, DVD, Non Fiction learning.
- There are so many different resources. My children absolutely love visiting the Handley Library. 09.02.2015. Kenneth Rickard Jr.
- It contains the Universe and beyond!!

### **Learn**

- Library is a place to find friends—librarians, books a “cool” place to educate myself and keep up with current events [smiley face]
- It offers me a free education
- I like to check out awesome things and learn more about the way the world works.
- There is so much to learn!
- My library card is HOT! Not cool—a free education. Mary Blazy
- Because libraries provide learning tools and resources.
- I can learn something new for free
- I can investigate just about any topic, which is #1 on my Retirement Bucket List.
- It allows you an opportunity to open inner doors in your mind through books. Exploring history, gaining knowledge of any subject, circumstance, or even writing style! Thanks!
- I'm able to get books for my kids at school and teach them about tons of new things!
- I wish I started sooner. Most of the materials I need for homeschools is readily available for my gifted child. It has been a wonderful resource and is free. The staff are great and helpful.

### **Kids**

- My kids LOVE when I get them new books to read!!
- Can read books, I can get holds, I can go to the library.
- Keep bringing books back. [smiley face] Dezmond—4 years
- We can read books! Lani, 3
- I like to dance. Alexandra, age 2 ½
- Makes you smarter to read books.
- I can get lots of books to read for free. Kimberly Soupp
- Because it has picture books
- You will get books are cool and amazing. Dakota
- I can rent movies without my parents and my parents don't need to tell me how many things I can get even though I keep it around one chapter book and four movies.
- I can borrow 1,000,000,000 movies
- So I read books and learn knew [sic] things
- Getting information and subjects when you need to find them.
- Check out books
- Books are cool!

- It opens a new world of imagination. Amy
- Because it is fun to have one because you can borrow them and read them.
- You can get books whenever you want. Evan age 9
- You can get books to take home. Connor age 6
- To Discover a new world in each new book! Bradley
- I get to read new books!
- It is fun to read books
- I can check out books.
- I get to read Minecraft.
- Because it gives us lots of books.
- So I can check out books.
- I can check out a lot of books.
- Because I have a lot of down time and love to read this is the perfect place to find what I like to read.
- My library card is cool because my kids love the books and movies they can get with it and so do I.
- I get to explore dozens of new books every week! David Sutts, 2 years
- You can check out as many things that we like. You also have a big selection, because it's just so cool!! [smiley face]
- It is my grandson first library card. He is 6. Email notice is wonderful.
- It helps my children get caught up with fun, cool neat reading material [smiley face]
- The whole family can enjoy! Books for mom, music for baby & audiobooks for dad [smiley face]

### Computers - Jobs

- Free magazines, newspapers, books, internet on computer and Wi-Fi
- It's been great for **job hunting** and all online tasks. Also books CDs and DVDs. My son and myself visit every Saturday.
- I can go there and use internet and not have to pay @home lots of books.

### Not sure what this means??

- It is skinny
- Books are the gateway to other's minds
- Take my first born if you have to but leave my library card—without it how will I know where my home is or how to leave it if I have to?
- It makes it easy to take out books and it is fast
- Bright sun shining day
- **I feel like Superman. It gets me the Chicks. It feeds my brain. I can learn anything. Yellow rocks! It opens doors. It helps me grow.**

### Special

- I love to read! My card gives me access to historical events. My mind expands! I love my library. When I moved to Winchester I set up my first account here. Who cares about the electric? [set up her library card before she even turned on the electricity]

- I am appreciated and valued. [Smiley face]. It enables me to go places that I otherwise couldn't go in the world!
- It opens new adventures in places near and far away! It is a treasure chest of new thoughts and ideas.
- It allows me to learn new things, explore new places, and be inspired!
- You get to read all the new releases for free!!
- Reading and imagination is a necessity in life.
- It opens up the whole culture of our time and the past and all for free!
- It allows me to travel the world without leaving my couch! Mrs. Andrews
- It is the great equalizer—access to the world without care for cost. [smiley face]
- It allows me to transcend a mundane world and the limitations it places upon me.
- Books are limitless! They open many new worlds [smiley face]
- The staffs are so nice and budfull [beautiful??]. From Dakota
- It gives our family access to amazing adventures! We love our library!
- It's my free ticket to knowledge and freedom

## Books

- It's free, it lets me access thousands of books, and it helps me do what I love—Read. [smiley face]
- I can get any book I want.
- Because I love to read and you can check out 100 books at a time. If you have a library card.
- I get to read lots of books and don't have to spend any money.
- It saves me so much money! I can still read the books I want to read, but I don't have to buy them!
- I have an endless supply of books that I don't need to store at home [smiley face]
- I like to take out DVDs, CDs, magazines, audio books, use computers & even books. & see my friends who work here. Richard B
- I can check out books free that are really good to read but expensive to buy [smiley face]
- Because I can check out books on CD to listen to while I drive to work.
- It provides many good books I want to read.
- Because books are cool!
- It saves money. I check out books for myself and my grandson [smiley face]
- I gain many opportunities to learn as much as I possibly can!
- Check out music read books.
- I can support my book addiction for FREE!
- I don't have to buy wonderful books—I just reserve them & enjoy for free!
- I can read all I want!
- Of audio books & “e” books too! Thanks! Cindy
- I get to read and listen to many books as well as borrow DVDs. Saves us LOTS of money!!!
- I can read great books for FREE!
- Books . . .
- Books are rad.

- You get to check out books and movies instead of having to buy them.
- I love new books! I really love books on CD that I have in my car! [hugs & kisses My Library!]
- Because I can get to check out movies and have them long enough without a charge to bring back. God Bless!! [smiley face]
- It allows me to choose a book that I want to read without buying it [smiley face]
- Love my library. I read a lot and really enjoy books on tape (CD) Margaret. People are lovely, too
- Because it is a privilege to be allowed to take a book home and enjoy it—cheapest vacation in the world.
- I read 8 books per week.
- I can reserve and hold books online
- I love to read!
- It allows me to enjoy one of my favorite pastimes—reading for free! Also, computers, magazines, CDs, videos . . . all in one convenient location. Bill S.
- You can check out anything you want.
- I enjoy reading books
- I can bring home books for free and download books too! I love to read. M. S. Saupp
- It helps me connect to the books I'm reading!
- Library books are free!
- It gives us so much pleasure at a wonderful price! Plus, we have no room for all the books we read if we were to purchase them. Catherine S.
- I love to read and can get anything.
- Books! Books! Books!
- You get to read exciting and interesting books!
- There are books and we love to read here!!
- It gets me lots of cool books to read! ("Free books" are always cool [smiley face])
- We get to read lots of books!
- I get to check out lots of books. This saves me money as I don't have to buy them.
- Love the public library—beats online books by a mile. Thanks.
- I can read/view tons of books and movies. Just need my library card!
- Has books—I love books!

#### **From Clarke County Library**

- Saves Kindle money. C.
- It gets me books that I want. Happy Library Card Day!
- We can find new books and learn new things with the card.
- I get a lot of books and movies and I like to read.
- It gives me a chance to take a break from real life!
- I love the Clarke County staff—so helpful & pleasant! I enjoy a variety of books, DVDs & CDs. I frequent the library often—a joy to come here. Lynn
- It is fast and I read a lot!!!
- My kids love to read and check out books!
- I can check out any books I want and have an opportunity to read lots of different books.

- Books are free!! At the library. Better than spending money at Amazon!
- I can check out all the books I want and need!!! K.
- It is a passport to experience things and places I would not otherwise encounter. The friendly helpful staff makes it easier.
- I'm able to obtain many books and current movies. Prefer the library to e-books, but use e-books too.
- My "den" library got torn down to make my daughter her rom. I love reading but needed to deplete my library.
- It opens ALL of the world's windows!
- We love to read and it's free!
- I keep it in the freezer so I'll be able to find it! [Smiley face]
- It is a first class ticket to anywhere I want to go. Anywhere!
- Laurine works there!
- I can learn so much! ! !
- Friendly. Pleasant. Helpful. I am able to order what I want if they do not have it. Jamie R.
- I love to read.
- I get to listen to books on tape and the staff is wonderful!
- We can save money and still read as much as we want.
- **It can take me to places I'll never see; introduce me to people I'll never see, and allow me to dream and escape.**
- There are many great things that can be checked out.
- I can get books to read for a day or two!
- I can get a lot of books that I love without having to pay!
- Love to read books especially a series where you can go back to beginning to read everything to get acquainted.
- I love to read & I love the Berryville Branch!
- Because the library has cool books, movies & CDs!!! And cool librarians! [Smiley face]
- Everyone's so helpful and I still like reading books & books on tape.
- They always are glad to help!
- A wealth of information—fiction, non-fiction & great for kids.
- There is such a variety of incredible books! Readers are Leaders!
- We can get Thomas movies we have not seen before and find classics books & movies that are hard to find.
- The library is the place to go to finding any info, better than the Internet.
- I can come to the library at any time and check out the books that I want.
- It lets me travel the world without leaving town!
- It helps me check-out books, and I don't have to buy a book [Smiley face]!
- I can check out many books, movies . . . and use them for homeschool the way we want and not buy a curriculum.
- It's the most important card I have. It allows me to travel the world without leaving home.
- I have a chance to read books I may not have otherwise know about. Thank you!
- I like to read.



- They pull books and have them waiting for me [Smiley face]. I also love reading times for my kids.

